



## Access for All Alderney visit report

Access for All is a charity and run by volunteers. Recommendations are provided direct to the stakeholders and not within this general report. The Alderney visit conducted by:

- Tony Yates, Vice Chair, Places (physical access) Access for All
- Karen Blanchford Vice Chair, Information, Services, Activities (GDA, We All Matter Eh?, AGC and HSC CareWatch)
- In partnership with Accessible Alderney Jane Aireton and States Work Aaron Bray

### Key points

1. Continued improvements re physical access around the island (significance changes made since our last visit in 2016)
2. Air medi-vac – provisions for Alderney
3. Air access – airport and on the Dornier for severe impairments
4. Access to services – including Mental Health provision, health appointments by video conference
5. Community Swimming pool, gym and changing rooms

### Airport

1. New car park and entrance covering
2. 2 new accessible spaces – un marked as yet
  - Karen to send Aaron videos and change cards on accessible parking spaces
3. Aaron would like to put a ramp into terminal

### Swimming pool

We visited the swimming pool, where Kerry Wedd showed us around

4. New accessible toilet: Good space and great accessible shower. Improvements could have been, contrasting tiles (for visually impaired) between floor and wall and contrasting handrails
5. The partially refurbished changing rooms
  - Why are Guernsey education (ESC) delaying the health & safety review which would enable the school children to access the changing rooms?
  - Karen to contact deputies on ESC to check once we have been provided with the back ground – plus raise with Deputy McKinley
6. The new gym fitted out with equipment, looks great
  - Why can't the new gym be opened and delaying the services to be offered Charlie Hetheron
  - Speak to Chris Brock and Deputy McKinley

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7. Unfinished pool
  - Check with Deputy McKinley where the blockers are?

## **Dooley family**

We met with Nicki Dooley, Matthews mother, re local access. Some ideas to review access to ensure Matthew has the greatest possible access to community life are:

8. Dorner accessibility and issues:
  - Tony and Karen review the side door on departure
  - Tony review options re hydraulic lift platform (marine General)
  - Set up a meeting with Colin Le ray
  - Possible removable seats for Wheelchair secure points (and airplane approved wheelchair)
9. Le Cocq shop – accessible entrance to allow Matthew to shop independently
10. Review restaurant access: Cantina, Jeans stores, Jacks, Nelly grays , La Pesce, Adventurers rest
11. Dentist
12. Cinema

## **States member - Graham McKinley**

13. Signpost us to Philippa Arditti re accessibility issues
14. Airport access – speak to the fire department about assistance
15. Swimming pool blocks – how do we undo them?
16. Education contact for Alderney (pool issues with changing rooms) – Alex Snowden

## **Aaron Bray at public works**

We met with Aaron at public works for an update on their ideas (beach shed, railway accessible platforms, slip way at bray beach, airport, etc) then walked to town to review:

17. Les Buttes centre / Youth commission building to look at
  - handrails on the ramp
  - review toilets for fully accessible toilet
  - projects in the pipeline for developing the whole centre – using the royal engineers
18. Accessible portaloos – Karen to order similar for Accessible Town project
19. resurfaced road past Belle Vue (discussions on plans when they are released) – using gravel impregnated bitumen
20. Catholic church – ramp in the rear (1 in 6) better access but steep and a small ramp into door thresholds
21. Footpath issues and modular paving (traffic driven over the footpaths) – looking at resin bound gravel
22. Looked at blue badge spaces but not very accessible (no drop curb or space to exit)
23. Looked at threshold into Alderney visitor centre



- Aaron to check possibility
- 24. Alderney wildlife – accessible toilet inside but no signage
  - Karen to send details of the St Peter Port community toilet scheme
  - Display sticker for accessible toilet and check access to the toilet (past the sales stands)
- 25. New path to the doctor's surgery – resurfaced, looking to improve the steps but not a ramp (access into traffic)
- 26. Discussed two new crossings on the high street, table top, one opposite the path to the doctors
- 27. Reviewed drop curbs to Le Val car park (doctors) especially for motorised scooters
- 28. Review public toilets accessible – Olivier street
  - Tony to write to Aaron re accessible public toilets
- 29. Memorial – review of the step into the memorial area (ramp into the area, resin bond inside)
- 30. Went into the Alderney Cinema – hand holds to get in (no removal ramp – currently carried in) – steep ramp in. no wheelchair accessible seat (transfer is possible). Issue with large steps to fire exit and toilets (no solution for toilets as large step and narrow aisle)
  - Removal able accessible ramp to the front door for wheelchair users that can transfer
  - Possible one accessible toilet – but very expensive
- 31. Reviewed HSBC bank – possibility of a more accessible entrance but the bank does not own the land / building
  - Aaron / Jane to talk to landlord?
- 32. Connaught – fuller review on Friday

### **GDA and Access for All open Meeting 19.00- 21.00 Methodist hall**

- 33. Review of access improvement with the platform lift, ramp and lighting
- 34. Review of the proposed new accessible plans – Tony to speak to the Lovell Ozannes architects
- 35. Methodist church – accessible bathrooms excellent (change the bin to accessible)
- 36. Alderney chamber of commerce – Hidden disability lanyard training May
  - Kathy Kissick (Bryony runs Alderney week)
- 37. Making the Christmas fayre more accessible
- 38. More Accessible Alderney week (from Monday 5<sup>th</sup> August 2018)
- 39. Angela – local volunteer and Youth Commission
- 40. States member Graham McKinley

### **Steve Roberts**

- 41. Air Alderney
- 42. Access to the Dorniers – see later notes



## **GP Sally Simmonds - cancelled**

## **Aaron Bray - accessible tourism**

43. Accessible recycling – hubs, to the door, etc

Review of accessible tourism sites, including but not limited to:

44. Accessible Harbour new railings on the pontoon

45. Laundry – review of access to the accessible toilet (currently blocked by machines/ laundry equipment, poor colour contrast

46. Alderney harbour facilities

- great accessible shower rooms,
- signage – amendment re the font (italics is not very accessible),
- no curtain to protect clothing and shower
- Emergency pull cord pulled up

47. Braye Beach slipway – intention to repair slipway and make it accessible

48. Note Braye beach hotel is not accessible – top floor decking has a width restricted access – no accessible toilets

49. Font Clonque – view point

50. Fort Tourgis – theatre, screen, BBQ area, viewpoint – looking at access points from there

51. Braye beach – access to the beach and discussion on improving access re mats, decking etc – more research required

52. Far end of seating table at Braye beach (last week great to see a motorised wheel chair user at the table enjoying the facilities)

53. Railway – possibility for accessible ramp

54. Mid way on the railway – possible accessible site for activities

55. Saye beach – ramp – review of access

56. Longis beach picnic area access

57. Longis Nature Reserve bird hive – low level / accessible viewing window

58. Nunnery slipway – more accessible although steep

59. Nunnery toilets – excellent new toilets – remove ladies and gents (remove urinal) and make 2 accessible toilets, one with baby change – gender neutral

## **Lunch at Methodist hall soup - in aid of building project**

60. ITV interview

61. Methodist Hall fundraising lunch and discussions with supporters

## **Connaught - Liz Bowskill**

62. Connaught care home – Liz Bowskill

- Extension
- Herbert Protocol
- Webs access meeting with doctors



- Fire review
- Disaster recovery
- Dementia toilets
- Dementia door scenes (contact Lottie Barnes)
- Address access issue with connection to Jubilee house (colour strips, step ramp)
- Stairway from Jubilee garden to Connaught front entrance (Aaron Bray to contact royal engineers about project to quarter landing)
- Front entrance – issue with multiple drops on ramp to the front door – use colour contrast tape or other
- Railings –
- Review new plans for extension to check garden access (ramp)
- Muriel on garden wall (Karen to contact Lottie Barnes)

## **Chris Brock, Business Development**

63. Clarification on air medivac process
  - Note the Dornier currently has to go to Guernsey to remove the seats for medivac and then return to Alderney to medivac!
64. Dornier access discussion re steps into the plane, emergency access etc–
  - Tony and Karen to speak Mike Selwood at Aurigny
65. Airport runway width and extension
66. Clarification on the issue with swimming pool complex including the gym and changing rooms
67. Marina – please keep Access for All in the loop re accessibility
68. Accessible hotels- currently 26 hotel rooms all in the Braye beach hotel (we are not aware of any accessible rooms) 70 rooms total (inc guest houses) – accessible?
  - Consider Disabled Go access review of Alderney? ESS committee?
69. Fort Tourgis - please keep Access for All in the loop re accessibility
70. Possible new airport building - please keep Access for All in the loop re accessibility
71. Civic pride programme – enhance public areas of the island including accessibility
  - Access for All to discuss with States works and Accessible Alderney
72. Superfast broadband and the benefits
  - Including the possibility of medical interview with Guernsey (and Southampton or medical specialists via internet)
  - Exiting opportunities of e-learning, e-health, e-social interaction
  - Home working etc
73. New website and app in process
  - Karen to refer Chris to Ben Jones, Refresh and Access for all information rep

## **Saturday 20<sup>th</sup>**

74. Le Cocq's stores



- Modifying the existing entrance (shallow slope) to the shop
- Modifying the display so that both doors could open (check current width with one door open)
- Excellent wide aisles – just check bread section floor width (removal trays on the floor, limiting the access width)
- Providing an accessible parking bay (the last space to the right with hatching on the side and at the front of the building to keep space clear)
- Parent/carer and child space
- Signage to please ask for assistance for top level produce

#### 75. Alderney wildlife trust

- Great to see the accessible toilet (only one on the high street) and a sign to show its availability (Karen to forward contact re St Peter port community toilet scheme stickers)
- Hand rails arrived and to be installed (colour contrast ideas discussed)
- Check access to the toilet (recycling etc)

#### 76. Alderney airport review no 2

- Accessible parking bays
- New arrival amendments?
- Accessible ramp
- Protection Railing at the front
- Dornier review (door access)

## Contacts

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